



# Riskmanagement in MPL

GE for you...  
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17.mai



- valuation of claims reports
- identification of **high risk departments**
- profit from **Six-Sigma** and **Best Practices** (MedPro)
- profit from **Boundaryless**-selling (GEMS, IRI)

- awareness for RM
- presentation of our RM process
- general view to the relevant medical and legal **standards**
- presentation of our **service**
- By-in for RM

- offering our **solutions** right at the first hospital visitation refer to **standards, guidelines** and **law**
- with **90% improvement** **10%effort**

- interviews,
- patient-satisfaction survey**
- detection of weaknesses
- improvements and **solutions**

- Starting with the relevant departments
- prioritization of weaknesses regarding
  - **severity**
  - **costs**
  - **benefit**

- installation of an **incident reporting**
- installation of an **event tracking** system
- installation of a **claims management** system
- workshops

- installation of a **Risk Manager**
- complications**-management
- supporting observation
- communication training**
- re-integration**